

Terms and Conditions

Introduction Clauses

Welcome to AnimalConcepts! Forthwith, the terms "we", "us", and "our" will refer to AnimalConcepts. The term "site" will refer to all pages within the animalconcepts.eu and paws.mykajabi.com domains. The term "service" will refer to the use of any and all materials, platforms, as well as (online) services, such as but not limited to courses, consulting, and speaking engagements. The terms "user", "you", and "your(s)" will refer to site visitors, clients, customers, members, and any other users.

These Terms of Use relate to your use of our websites and services. This includes, but is not limited to our AnimalConcepts site, the PAWS education platform, our social media groups, and our events (both online and offline). Any and all use of our platforms is subject to the following terms and conditions. In order to use our services, you must agree to our Terms and Conditions. When you use our website and or services, your acknowledgment of reading and agreement to these Terms and Conditions, without modification, is implied. You may not use our services or accept our terms if you are not of legal age to form a binding contract.

We reserve the right to make changes and updates to these terms and conditions at our sole discretion. All changes enter into effect immediately after posting and your continued use of our site and services signals your awareness of and agreement with these changes.

Speaking engagements

Sabrina Brando, or other through AnimalConcepts contracted speakers, can be booked for online and or in-person events, as a moderator for sessions and events, and for workshops, seminars, and other activities among others.

Agreements can be made via email, as well as commonly used social media communication platforms such as WhatsApp and or Messenger. Agreements do not have to be finalised with a contract to be binding. Agreements can be between us and individuals as well as companies and organisations.

We will deliver the requested information prior to the event as indicated by the organiser for the purpose of advertising. Upon your request we can aid in the dissemination of the event's information.

We will deliver the agreed hours for the completion of the speaking engagement. We may deliver relevant materials where available, and the format is determined by us.

The contracted organisation and or speaker, us, is not responsible for the advertising, the sales of tickets to the event the filling of seats, or other related tasks that fall to the organiser, you. Failing to fill an event does not dissolve you from the agreement.

In all cases and circumstances, timely communication as indicated by the cancellation policy below, is required. Failure to do this does not dissolve you, from the agreement.

The modification and or cancellation of agreed events with you, have the following requirements and timelines:

1. All required and or preferred changes, including cancellation times and fees, need to be requested in writing by you, which will be reviewed and responded to in writing by us
2. No changes to an agreement can be made by the external organiser, you, without prior communication and consent of us, the contracted organisation and speaker
3. Cancellation times and fees are:
 1. Free 6 months before the start of the event
 2. 25% of the agreed sum up to 4 months before the start of the event
 3. 35% of the agreed sum up to 3 months before the start of the event
 4. 50% of the agreed sum up to 2 months before the start of the event
 5. 100% of the agreed sum 2 months or less before the start of the event
4. Agreements can not be modified and or cancelled with a part or full waiver of fees, without an approved confirmation by us. This decision is at our full discretion.
5. We hold the right to invoice you for the part or total sum when you are not complying with the above-mentioned requirements

An invoice for the completed work, will be sent 1 working day after the scheduled event. Payment is expected within 30 days after the date on the issued invoice.

We are never liable for any of the incurred costs by you in the case we cannot fulfill the agreement. Reasonable efforts to inconvenience caused and or rescheduling of the event will be explored.

"Dedicated to helping you care
for animals and for yourself"

Account Creation and Confirmation

To use our PAWS platform you are required to provide personal information about yourself, including but not limited to your name, contact information, username, and password. You agree that any and all information provided is accurate, correct, and up to date.

Upon purchase of any of our Services, we will email you to confirm your order placement and share relevant details of product delivery. If there is an error in this email confirmation, you agree to inform us as soon as possible.

Payment Details, Membership Pause and Cancellation, and Reimbursement

You will be allowed access to our services upon payment for that specific service and your order will only be valid after the payment has been processed. You have the option to temporarily pause membership, access, and payments, and then reactivate at a later time.

All purchased individual memberships, courses, workshop courses, and other products offered are for personal use only. Our broadcasting policy prohibits all screening, viewing, resale, distribution, and/or other activities of all materials. This applies to commercial, educational, or any other context where such materials may be of use. Only the corporate membership is excluded from the aforementioned broadcasting policy.

You will be allowed access to the service or product like the '1hr online coaching per year on the topic of choice (Professional+) or 2hr online coaching per year on the topic of choice (Corporate and Butterfly) or 4x a year or 2hr of group coaching 'special topics' (Professional+, Corporate and Butterfly) after you have paid for at least three consecutive months.

We offer a 30-day refund policy in the event that you are dissatisfied with the Service. To request a refund, please contact us with the contact information included at the end of this document. This refund policy is only applicable to your very first subscription and cannot be employed more than once. You may cancel your monthly subscription at your discretion, but no refunds of fees will be made unless you request a refund within the first 30 days of your membership. When you cancel your membership, you will lose access to the Service and all its content and community resources that are not included as part of the free platform. You are fully responsible for cancelling your membership in a timely manner if you no longer require the Service.



Conduct

You agree not to use our website, social media platforms, or services to:

1. put forth any content that is harmful to children, threatening, abusive, harassing, defamatory, vulgar, obscene, invasive of another's privacy, hateful, or racially, ethnically, or otherwise objectionable;
2. violate any applicable laws or regulations;
3. impersonate any person or entity; forge or manipulate headers or identifiers to disguise the origin, or any content transmitted through our platforms and services;
4. make available any content that you do not have the right to make available or that infringes any patent, trademark, trade secret, copyright, or other proprietary rights of any person or entity;
5. make available viruses or any other computer code, files, programs, or content designed to interrupt, destroy, or limit the functionality of our services or affect other users; or
6. interfere with or disrupt the services or servers, systems, or networks connected to our platforms and services in any way

Termination/Refusal of Service

On becoming aware of any potential violation of these Terms, AnimalConcepts reserves the right (but shall have no obligation) to decide whether the content complies with the content requirements set out in these terms and may remove such content and/or terminate a user's access to our platforms and services, without prior notice and at its sole discretion.

Jurisdiction

Any claims arising out of or relating to these terms or our services will be governed by the laws of Spain, other than its conflict of laws rules; all disputes related to these terms or our services will be brought solely in the federal or state courts located in, Spain; and you consent to personal jurisdiction in these courts.

Intellectual Property

AnimalConcepts claims no intellectual property rights over the material you provide on our website and platforms. You retain copyright over the material you share through our Site or Service to the extent that you have legal claims therein, but by posting material on our platforms you grant us global, nonexclusive, irrevocable license to use this material for outreach, promotion, or business development. By joining a call or webinar provided as part of the service, you consent to be recorded.

"Dedicated to helping you care
for animals and for yourself"

You consent to your name, voice, likeness, and words being used by AnimalConcepts for outreach, promotion, or business development purposes, without compensation to you.

We retain all copyright over branding, logos, domain names, other distinctive brand features, and AnimalConcepts-generated content. Nothing in the Terms and Conditions gives you the right to use the aforementioned aspects without our explicit consent.

You agree to hold AnimalConcepts harmless from and against all claims, liabilities, and expenses arising out of any potential or actual copyright or trademark misappropriation or infringement claimed against you.

Limits on Liability

We work hard to provide the best services we can and to specify clear guidelines for everyone who uses them. However, we make no guarantees that our services will always be safe, secure, or error-free, or that they will function without disruptions, delays, or imperfections. We do not control or direct what people and others do or say, and we are not responsible for their actions or conduct (whether online or offline) or any content whatsoever they share.

We cannot predict when issues might arise with our services, therefore our liability is limited to the fullest extent permitted by any applicable law. Under no circumstance will AnimalConcepts be liable to you for (I) any lost profits, revenues, information, or data, or consequential, special, indirect, exemplary, punitive, or incidental damages arising out of or related to these terms or our services; (II) damage in connection with illness or injury to any animal, loss of animal life, illness or injury to any human, or loss of human life; (III) third party theft of, destruction of, unauthorized access to, alteration of, or use of your information or property, regardless of our negligence, gross negligence, failure of an essential purpose, or any other theory of legal liability. Under no circumstance will AnimalConcepts cumulative liability to you exceed the total purchase price of the service you have purchased.

AnimalConcepts reserves the right to terminate our site and service. We will make reasonable efforts to provide notice, but this is not required in the event of termination. Should PAWS cease to exist, your access to the Service terminates. You assume full responsibility for and hold us harmless from and against any and all losses, damages, settlements, liabilities, costs, charges, assessments, and expenses, as well as third party claims and causes of action, including, without limitation,



attorney's fees, arising out of any breach by you of any of these Terms and Conditions or by any use of the Site or Service

Third-Party Content

Certain links in this website will lead to websites which are hosted by our partners or other outside entities. When you leave this website we have no control over and accept no responsibility or liability for, any material on any website that is not under our control. The terms and conditions of these third-party websites may be different from those of this website. AnimalConcepts is not liable for any third-party content available through our website, social media platforms, or services. You are entirely responsible for your interactions with any third-party content.

Effect of Headings

The headings and organization of sections within this document do not impact the construction or interpretation of any of its provisions.

Entire Agreement/Waiver

This agreement represents the entire agreement between you and AnimalConcepts in relation to the Site and Service and supersedes all prior and contemporaneous agreements, representations, and understandings between us. Any waiver of any of the provisions in these Terms and Conditions will under no circumstances constitute a waiver of any other provision and will under no circumstances constitute a continuing waiver. In order to be valid and binding, a waiver must be executed in writing by AnimalConcepts.

Severability

If any term, provision, covenant, or condition of this Agreement is held by an arbitrator or court of competent jurisdiction to be invalid, void, or unenforceable, the rest of the Agreement shall remain in full force and effect and shall in no way be affected, impaired, or invalidated.

Contact Information

AnimalConcepts welcomes comments, questions, concerns, and suggestions. You can contact us or get support by using this online form [link to contact form] or contacting us with the following information:

Email: info@animalconcepts.eu

"Dedicated to helping you care
for animals and for yourself"

Mailing address:
AnimalConcepts
Sabrina Brando
P.O. 378
03725 Teulada (Alicante), Spain

Terms and Conditions updated: April 2020



AnimalConcepts | animalconcepts.eu
AnimalConcepts, Sabrina Brando, P.O. 378, 03725 Teulada (Alicante), Spain
info@animalconcepts.eu | +34 644 805 737

